Is it possible to lose my points?

Loyalty Rewards · https://idwindsorbrokers.com/knowledge-base/loyalty-rewards/is-it-possible-to-lose-my-points/

Yes, it is possible to lose your points. If there is no activity on any of your trading accounts for six consecutive months, your existing loyalty points will be reset to zero. Additionally, your Loyalty Status will be downgraded to 'Silver,' the default starting level. To avoid losing your points and maintaining your current status, ensure that you engage in trading activities regularly.